

# INFORMATION SYSTEMS MANAGEMENT

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**Dates**  
Feb 25-29, Nov 3-7  
(Abuja)  
Sept 8-12 (Lagos)  
May 19-23 (Kaduna)

**Course Ref**  
EE/IT/01

**Duration**  
1 Week

**Fee**  
NGN 89, 500

The modernization of services, development of better governance and stimulation of national economies in the global market are high priorities for governments and senior officials worldwide. This one-week intensive programme aims to provide you with a full overview of the information systems process and will enable you to improve your organization's ability to transform services across government, to citizens and business in response to increasing demands for improvement.

## LEARNING OBJECTIVES

- Develop an efficient and effective IS strategy
- Gain an understanding of business process re-engineering
- Improve the ability of your organization to effectively use IS systems to smooth the decision making process
- Increase your knowledge of procurement, outsourcing and facilities management
- Be able to put into place processes to be better prepared for IS system failures

## COURSE CONTENT

- The challenges and dilemmas facing management including social and ethical issues
- The organization of IS and its

relationship with the user community

- The effective management of information and knowledge
- The process of tenders and procurement, use of consultants, outsourcing, facilities management, service level agreements, cost-benefit Analyzes and performance measurement
- Project management and the systems development life cycle
- The importance of IS security, audit and associated legislation
- The principles of business continuity and disaster recovery planning.

## Sample Schedule

- 🕒 **Morning Session I**  
The first session of the day lasts two and half hours
- 🕒 **Tea Break**  
A 30-minute tea break for relaxation, tea and light snacks
- 🕒 **Morning Session II**  
The second session stretches into noon and only last one and half hours
- 🕒 **Lunch Break**
- 🕒 **Afternoon Session**  
The third and final session lasts two hours
- 🕒 **Group Activity**  
Participants interact in different group tasks



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